

# TRAINING

CONFLICT MANAGEMENT  
& COMMUNICATION



## EDUCATIONAL GOALS

- Communicate with assertiveness and efficiency within the professional field
- Define your management practice in order to keep track of your improvements
- Anticipate conflicts and know how to solve them

## TEACHING METHODS

Theoretical and practical teaching elements  
Dynamic animations - workshops / role play / brainstorming

## PROGRAM

- Optimise your management practice
- Improve your communication skills
- Analyse and interpret behaviors
- Develop and reinforce social interactions and bonds within your team

## EVALUATION

A session of role-play exercises during which the participant has to recall the concepts that have been learned throughout the training.

## PEDAGOGICAL SUPPORT

Training evaluation will be assessed by specialized trainers.

## DOCUMENTS AND MATERIAL FOR TRAINEES

A training certificate together with an evaluation form listing the competences acquired throughout the training will be given to the trainee

## PRICES

OPCO

ON DEMAND

Self-financing

1 200 €

## DURATION

14 hours spread  
on 2 days

## PUBLIC

Anyone leading a  
team

## PRE-REQUISITES

- French level B2

## STARTING DATE

Open all year long -  
please reach out to  
us for more details

## ENROLLMENT PROCEDURE

Contact our team

- on our contact page
- by email :  
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