

# TRAINING

BUTLER



## EDUCATIONAL GOALS

- Welcome and support a prestigious multicultural clientele
- Identify and implement the components of the French service
- Define the technical and interpersonal skills of the Butler profession

## CLASS FORMAT

Our classes are usually made up of 8 to 12 students for better individualization of learning. The International College of Cannes also offers individual courses for faster and more efficient learning.

## OUR PEDAGOGY

- Theoretical and practical contributions
- Scenarios, role plays
- Workshop workshops

## EVALUATION

A final simulation session, using the concepts mentioned in the course

A skills assessment sheet is given to each trainee allowing them to assess their skills.

## DOCUMENTS AND MATERIALS FOR TRAINEES

Each trainee will be given a training certificate at the end of the session.

## PEDAGOGICAL SUPERVISION

The training is led by specialized trainers.

## INFORMATION

### TRAINING

### DURATION

10 hours over 2 days

### PUBLIC

This training is primarily intended for reception, reception or service staff, and more broadly for anyone likely to interact with customers and / or users.

### PREREQUISITES

- B2 level (advanced) in French

The level of the candidates will be defined following a language test, this test also aims to know the strengths and weaknesses of the students in order to adapt our program or pedagogy, for better results

# TRAINING

BUTLER



## OUR PROGRAM

Welcome and support a prestigious multicultural clientele

- The basic principles of communication: verbal and non-verbal dimension
- The rules of French welcome: history and principles
- The savoir-être and the savoir-vivre expected in the Luxury Universe
- Adaptation of communication to the socio-cultural context

Identify and implement the components of the French service

- The History of French Service
- Tableware: context and practice
- Gastronomy
- 

Define the technical and interpersonal skills of the Butler profession

- The history of the butler's profession
- The Butler in hotel and / or private service
- Adaptation to their work environment and customer expectations
- Butler's task clock

## START DATES

Please contact us for more details

## HOW TO ENROLL

To register, please contact our team via the contact page of our website, by email at [info@french-in-cannes.fr](mailto:info@french-in-cannes.fr) or by phone at +33 (0)4 93 47 39 29

## PRICE :

1200 Euros