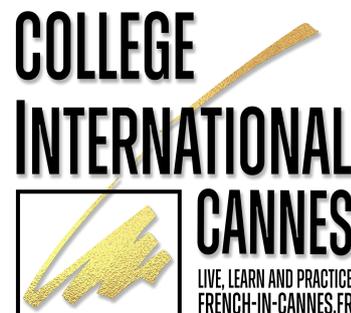


TRAINING

BUTLER



EDUCATIONAL GOALS

- Welcome and support a prestigious multicultural clientele
- Identify and implement the components of the French service
- Define the technical and interpersonal skills of the Butler profession

CLASS FORMAT

Our classes are usually made up of 8 to 12 students for better individualization of learning. The International College of Cannes also offers individual courses for faster and more efficient learning.

OUR PEDAGOGY

- Theoretical and practical contributions
- Scenarios, role plays
- Workshop workshops

EVALUATION

A final simulation session, using the concepts mentioned in the course

A skills assessment sheet is given to each trainee allowing them to assess their skills.

DOCUMENTS AND MATERIALS FOR TRAINEES

Each trainee will be given a training certificate at the end of the session.

PEDAGOGICAL SUPERVISION

The training is led by specialized trainers.

INFORMATION

TRAINING

DURATION

10 hours over 2 days

PUBLIC

This training is primarily intended for reception, reception or service staff, and more broadly for anyone likely to interact with customers and / or users.

PREREQUISITES

- B2 level (advanced) in French

The level of the candidates will be defined following a language test, this test also aims to know the strengths and weaknesses of the students in order to adapt our program or pedagogy, for better results

TRAINING

BUTLER



OUR PROGRAM

Welcome and support a prestigious multicultural clientele

- The basic principles of communication: verbal and non-verbal dimension
- The rules of French welcome: history and principles
- The savoir-être and the savoir-vivre expected in the Luxury Universe
- Adaptation of communication to the socio-cultural context

Identify and implement the components of the French service

- The History of French Service
- Tableware: context and practice
- Gastronomy
-

Define the technical and interpersonal skills of the Butler profession

- The history of the butler's profession
- The Butler in hotel and / or private service
- Adaptation to their work environment and customer expectations
- Butler's task clock

START DATES

Please contact us for more details

HOW TO ENROLL

To register, please contact our team via the contact page of our website, by email at info@french-in-cannes.fr or by phone at +33 (0)4 93 47 39 29

PRICE :

900 Euros